

Warnock Dodge Chrysler Jeep - 175 Route 10, East Hanover, NJ 07936

SERVICE DEPARTMENT INFORMATION

Service center main phone number: 973-515-0800

APPOINTMENTS:

Can be made by calling the service center at 973-599-2510 or go online to www.warnockauto.com

HOURS OF OPERATION:

Monday through Friday 7:30 a.m. to 7:00 p.m. Saturdays 8:00 a.m. to 4:00 p.m.

PERSONNEL:

John Mc Hugh, Service Director

RED TEAM

(Vehicles with odd ending vin's)

Tom Henry, Service Manager - 973-599-2511

Joe Mirto, Service Advisor - 973-599-2508

Howard Nardin, Service Advisor - 973-599-2506

BLUE TEAM

(Vehicles with even ending vin's)

Curtis Thomas, Service Advisor - 973-599-2507

Jeri Dalonges, Service Advisor - 973-599-2504

WARNOCK EXPRESS SERVICE:

7:30 a.m. to 7 p.m. M-F (oil change & quick service) call Gary Gorski- 973-599-2510

MANAGERS:

Rich Bahlman, Parts Manager - 973-599-2520 - Mark Peltz, Body Shop Manager - 973-599-2524

EMERGENCY AND/OR TOWING:

Please contact one of our service advisors.

If you need assistance after hours please contact:

Chrysler Roadside Assistance at 1-800-521-2779

Or AJACO Towing 973-882-5576

ALTERNATE TRANSPORTATION:

Rental Cars: 973-599-2530

We offer our customers rental cars at a discounted rate through Gogel Rent-a-Car

Shuttle Van:

We offer our customers free shuttle service to local homes and businesses, the shuttle leaves each morning starting at 8:00 a.m. (WITHIN A 10-MILE RADIUS)

EARLY BIRD & AFTER HOURS DROP-OFFS:

For customers that need to drop-off their vehicle when we are closed we offer an after hours drop off box.

Key drop envelopes are inside the box attached to the booth outside the front service entrance.

PARKING:

We have valet parking; just pull up under the overhang in front of the service department and a valet will park your car for you.

METHOD OF PAYMENT:

Payment is due at the time services are performed. We accept cash, personal checks under \$500 (with proper ID), major credit cards and the MAC debit card.

PARTS DEPARTMENT:

We offer a large inventory of genuine Mopar parts and accessories at competitive prices.

Call Rich, Gary, or John at 800-682-6100 with your parts needs.

BODY SHOP:

We offer our customers an on-site state of the art body shop.

Call Mark Peltz at 973-599-2524 to make an appointment.

BUSINESS LINK (COMMERCIAL SERVICE)

We offer express service to our commercial service customers.

Loaner vehicles to select business link customers.