

Warnock Ford - 170 Ridgedale Avenue, Morristown, NJ 07960

SERVICE DEPARTMENT INFORMATION

Service center main phone number: 973-267-3005

APPOINTMENTS:

Can be made by calling the Service Centers direct appointment line:
973-267-3005 or go online to www.warnockauto.com

HOURS OF OPERATION:

Monday through Friday 7:30 a.m. to 6:00 p.m.
Saturdays 8:00 a.m. to 3:00 p.m.

PERSONNEL:

Lydia Tsegai, Service Advisor - 973-267-3005, ext.5229

COMMERCIAL SERVICE:

Peter Cirillo, Commercial Service Coordinator - 973-267-3005, ext.5228

MANAGERS:

Conrad Logemann, Service Manager - extension 5233
Dave Baulier, Parts Manager - 973-267-3005, ext.5219

EMERGENCY AND/OR TOWING:

Please contact one of our service advisors.
If you need assistance after hours please contact:
Ford Roadside Assistance (if under warranty) at 1-800-392-3673
All other towing call Mesler's Towing - 973-455-9862

ALTERNATE TRANSPORTATION:

Rental Cars:

We offer our customers rental cars at a discounted rate thru Gogel Rent-a-car

Shuttle Van:

We offer our customers free shuttle service to local homes and businesses, the shuttle leaves each morning starting at 7:45 a.m. (WITHIN A 10-MILE RADIUS)

EARLY BIRD & AFTER HOURS DROP-OFFS:

For customers that need to drop-off their vehicle when we are closed we offer an after hours drop off box. Key drop envelopes are inside the box attached at the service bay side door.

PARKING:

We have valet parking, just pull up under the overhang in front of the service department and a valet will park your car for you.

METHOD OF PAYMENT:

Payment is due at the time services are performed. We accept cash, personal or business checks (with proper ID), major credit cards and the MAC debit card.

PARTS DEPARTMENT:

We offer a large inventory of genuine Ford parts and accessories at competitive prices. Call Howard or Mike at 973-267-3693 with your parts needs.

BODY SHOP:

We offer our customers an on-site state of the art body shop. Call Mark Peltz at 973-599-2524 to make an appointment.