

## Warnock Lexus - 130 Route 10 West, Whippany, NJ 07981

### SERVICE DEPARTMENT INFORMATION

Service center main phone number: 973-319-7300

#### **APPOINTMENTS:**

Can be made by calling the service center at 973-319-7300  
or go online to [www.warnockauto.com](http://www.warnockauto.com)

#### **HOURS OF OPERATION:**

Monday through Friday 7:00 a.m. to 9:00 p.m.  
Saturdays 8:00 a.m. to 6:00 p.m.

#### **PERSONNEL:**

Chris Wygand	Service Consultant	973-319-7300, ext.8242
Myles Chizacky	Service Consultant	973-319-7300, ext.8243
Ray O'Brien	Service Consultant	973-319-7300, ext.8231
Leigh Deile	Service Consultant	973-319-7300, ext.8208
Carlos Caravaggio	Service Consultant	973-319-7300, ext.8211
Mark Berger	Service Consultant	973-319-7300, ext.8206

#### **MANAGERS:**

George Polzer, Service Manager - 973-319-3255  
Tom Higgins, Shop Manager – 973-319-3249  
Sal Delano, Service Drive & Detail Manager - ext.8305  
Brad Vaill, Lexus Express & Customer Service Manager - 973-319-3254

#### **EMERGENCY AND/OR TOWING:**

Please contact one of our service advisors.  
If you need assistance after hours please contact:  
Lexus Roadside Assistance at 1-800-25-LEXUS (3987)

#### **ALTERNATE TRANSPORTATION:**

##### **Loaner Cars:**

Warnock Lexus provides its new and pre-owned Lexus customers with loaner cars for all services longer than 1 hour (except body work) when requested. If you require a loaner car, please advise our service consultants when you are making an appointment. We can't always promise availability of a Lexus loaner; however, Gogel Rental a car agency has a representative on site to assist you.

##### **Shuttle Service:**

We offer our customers free shuttle service to local homes and businesses.

#### **EARLY BIRD & AFTER HOURS DROP-OFFS:**

For customers that need to drop-off their vehicle when we are closed we offer an after hours drop off box.

#### **PARKING:**

We have valet parking, located in the service drive where a valet will assist you

#### **METHOD OF PAYMENT:**

Payment is due at the time services are performed.  
We accept cash, major credit cards and the debit card.

#### **PARTS DEPARTMENT:**

We offer a large inventory of genuine Lexus parts and accessories at competitive prices.  
Call Nick Piscatelli at 973-319-3600 for all your parts needs.

#### **BODY SHOP:**

We offer our customers an on-site state of the art body shop. We offer Lexus Certified Body & Paint repairs, please contact a service representative at 973-319-7300